BLACKWOOD PRIMARY OUTSIDE SCHOOL HOURS CARE

2016 Family Handbook

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INTRODUCTION

Welcome to Blackwood Primary Outside School Hours Care Service. (BPOSHC)

This handbook outlines routines, policies and procedures relevant to families.

Blackwood Primary OSHC Service provides childcare for school aged children outside of school hours during term time and for approximately 8-10 weeks per year in the holidays.

The service offers Before School Care, After School Care, full care on Pupil-free days and Vacation Care.

We welcome new families to our Service and hope that you enjoy your time with us.

If you require further or more detailed information please do not hesitate to talk with the Director or a staff member.

The full Blackwood Primary OSHC Policies and Procedures are available at the service. Please speak to a staff member if you wish to view these documents.
# TABLE OF CONTENTS

<table>
<thead>
<tr>
<th>Pages</th>
<th>Contents</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Address</td>
</tr>
<tr>
<td></td>
<td>Telephone Numbers</td>
</tr>
<tr>
<td></td>
<td>A.B.N</td>
</tr>
<tr>
<td>2</td>
<td>Introduction</td>
</tr>
<tr>
<td>3</td>
<td>Contents Page</td>
</tr>
<tr>
<td>4</td>
<td>Hours of operation/Location</td>
</tr>
<tr>
<td></td>
<td>Approved Provider</td>
</tr>
<tr>
<td></td>
<td>National Quality Standard (NQS)</td>
</tr>
<tr>
<td>5</td>
<td>Philosophy, Service Goals</td>
</tr>
<tr>
<td>6</td>
<td>OSHC Committee</td>
</tr>
<tr>
<td></td>
<td>Staff Structure</td>
</tr>
<tr>
<td>7</td>
<td>Staff Ratios</td>
</tr>
<tr>
<td></td>
<td>Approved CCB Places</td>
</tr>
<tr>
<td></td>
<td>Enrolment Procedures</td>
</tr>
<tr>
<td>8</td>
<td>Fees</td>
</tr>
<tr>
<td></td>
<td>Child Care Benefit (CCB): Reduced Fees</td>
</tr>
<tr>
<td></td>
<td>Childcare Rebate</td>
</tr>
<tr>
<td>9</td>
<td>Payment of fees</td>
</tr>
<tr>
<td></td>
<td>Booking and Cancellations</td>
</tr>
<tr>
<td></td>
<td>Allowable Absences (AA)</td>
</tr>
<tr>
<td>10</td>
<td>Programs</td>
</tr>
<tr>
<td></td>
<td>Routines and Rules</td>
</tr>
<tr>
<td></td>
<td>Snacks/Meals</td>
</tr>
<tr>
<td>11</td>
<td>Homework</td>
</tr>
<tr>
<td></td>
<td>POLICIES AND PROCEDURES</td>
</tr>
<tr>
<td></td>
<td>Sign In/Out</td>
</tr>
<tr>
<td></td>
<td>Health and Safety</td>
</tr>
<tr>
<td></td>
<td>- Meals</td>
</tr>
<tr>
<td></td>
<td>- Administering Medication</td>
</tr>
<tr>
<td></td>
<td>- First Aid / Illness</td>
</tr>
<tr>
<td></td>
<td>- Sun Smart</td>
</tr>
<tr>
<td>12</td>
<td>-Bushfire Policy</td>
</tr>
<tr>
<td></td>
<td>-Nut Allergy</td>
</tr>
<tr>
<td></td>
<td>-Infectious Disease</td>
</tr>
<tr>
<td></td>
<td>Behaviour management Policy</td>
</tr>
<tr>
<td>14</td>
<td>Grievance Procedure for Parents</td>
</tr>
<tr>
<td></td>
<td>Communication/Promotion</td>
</tr>
<tr>
<td></td>
<td>Family Participation</td>
</tr>
<tr>
<td></td>
<td>Community Information,</td>
</tr>
<tr>
<td>15</td>
<td>Extra-curricular Activities</td>
</tr>
</tbody>
</table>
OPENING HOURS

Before School Care
Monday to Friday
7:00 am – 8:30 am

After School Care
Monday: 2:20pm-6.00pm
Tuesday to Friday:
3:20 pm – 6:00 pm

Pupil-free Days/ Vacation Care
7:30 am – 6:00 pm

LOCATION:
Blackwood Primary School, 4 Seymour Street, Eden Hills, S.A. 5050.
OSHC is located adjacent to the school hall (Ashby Hall).

APPROVED PROVIDER
Blackwood Primary School Governing Council is the approved provider of Blackwood OSHC.

NATIONAL QUALITY STANDARD (NQS)
Blackwood OSHC successfully completed its first accreditation in April 2007, gaining high quality in most areas. In May 2009 our service was assessed for the second time and we gained the highest rating in all 30 areas of Quality Care.

The Australian Government introduced the National Quality Standard (NQS) on 1st January 2012 which sets a new national benchmark for the quality of education and care services. The NQS includes a new Framework for School Age Care titled “My Time, Our Place” which aims to extend and enrich the wellbeing and development of the children while engaging in leisure and play-based experiences.

The staff are dedicated to maintaining a high standard and improving the service in the following 7 areas of the NQS: Educational Program and Practice, Children’s Health and Safety, Physical Environment, Staffing Arrangements, Relationships with children, Collaborative partnerships with families and communities, Leadership and service management.

The OSHC Educators are continuously developing improvement plans for each of the 7 Quality Areas and programming using the new OSHC Framework “My Time, Our Place”. A Quality Improvement Plan for the NQS is maintained by the Director and during the year we should receive a visit from an assessor to rate our service.

Families often have the opportunity to contribute through surveys and other means of feedback. The children all have their own portfolio and OSHC journal and families are welcome to sit with their children to share their OSHC experiences. We also appreciate children and families sharing information with the OSHC educators so you are welcome to place photos or other items from home in your child’s OSHC portfolio/journal.

SERVICE PHILOSOPHY:
Blackwood Primary OSHC is an important part of the Blackwood Primary School Community where children learn through play, have fun, develop life skills and friendships in a safe and caring environment.

Blackwood Primary OSHC is an inclusive service catering for developmental needs and interest, cultural diversity, beliefs, values and gender and for children with special needs. All children are respected and supported through equity and inclusion.

The educators play an important role in the operation of the service and in the children’s lives. The development of each individual child is fostered recognising the importance of learning through play and leisure in a variety of structured and spontaneous recreational activities.

The educators are dedicated to providing quality care. Educators positively guide children’s behaviour and support them to develop self-confidence and self-esteem. Educators meet regularly to plan and evaluate programs that support the development, wellbeing and learning of the children at the service. Educators are committed to an ongoing cycle of continuous learning, reflection and improvement.

Educators work in partnership with children, families, the community and the school to enrich children’s wellbeing, development and learning. Families are encouraged to participate in the service and educator/family communication is keenly promoted to ensure the service meets the needs of each child. Community participation is encouraged, developing a sense of belonging to the group and to the local community.

A committee of parents, Deputy Principal and OSHC educators supports and oversees the service. This Committee contributes to the development and evaluation of service policies, procedures, programs, financial management and ongoing improvement of the service. Service policy and procedure documents guide everyday practice and are accessible for all stakeholders to view.

Blackwood OSHC supports the school’s qualities of care, harmony and excellence. Through discussions and activities the children at the service develop respect and a caring attitude for other people and for the natural environment.

**SERVICE GOALS:**

- To provide a safe, caring and stimulating environment to meet the needs of the children and families.
- To create a smooth transition between home, school and other environments significant to children.
- To extend the children’s interests, capacities to make new discoveries and ability to share skills and knowledge with each other.
- To treat all children, educators and families equitably and with respect.
- To provide children with a wide range of recreational activities and resources, both structured and spontaneous, to cater for the varied needs, interests and age range.
- To acknowledge the rich array of values and diverse backgrounds of children/families/educators.
- To provide nutritional refreshments and practice hygienic procedures.
- To develop a sense of belonging by creating an environment where children feel valued and foster relationships
- To develop life skills and a sense of citizenship
BLACKWOOD PRIMARY OSHC COMMITTEE:
The OSHC Committee is a Sub-Committee of the BPS Governing Council. It is comprised of Families, OSHC Director, OSHC Educators and the Principal/Deputy Principal of Blackwood Primary School. The Committee meets once or twice each term and reports to the Governing Council and its Finance Committee. Families are encouraged to participate in the management of the Service.

STAFF STRUCTURE:
Children’s Services Employee- Director
Children’s Services Employees (Qualified Staff)
Children’s Services Employees- Level 1, 2, and 3 (Unqualified Staff)
Information on staff (ie qualifications and experience) is available on request from the Director.

Staff Ratios
Child: staff ratios are 15:1. One qualified staff member is present for every 30 children or part thereof. Excursions are staffed with an approximate ratio of 8:1; however a lower or higher ratio can be determined after an excursion risk assessment has been completed.

APPROVED CHILD CARE BENEFIT PLACES

<table>
<thead>
<tr>
<th></th>
<th>Before School Care</th>
<th>After School Care</th>
<th>Vacation Care</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>30</td>
<td>75</td>
<td>40</td>
</tr>
</tbody>
</table>

Enrolment Procedures:

1. Enrolment forms must be completed before children attend the Service.
2. The enrolment procedure must include an interview between parents/caregivers and the Director or other qualified educator.
3. Prior to the child/ren's attendance, the child/ren must undertake an orientation visit to the Service accompanied by a parent/caregiver. Depending on the family, this may be a short visit to meet the educators and see the OSHC rooms or you are welcome to stay for an entire session.
4. Each year families must complete a booking form and pay a $20 annual registration fee for Before/After School Care &/or Vacation Care Services.
5. Bookings can be made on a permanent (full time or part-time), casual or emergency basis.
6. Vacation Care – An enrolment week will be held approximately the second last week of each term for the upcoming holidays. Bookings made during this week will receive a discounted early-bird fee. Casual bookings will be accepted after the enrolment week if places are available. Families must enrol in person and pay fees before the holidays to secure places in Vacation Care. OSHC fees for Before and After School Care must be up to date for children to attend Vacation Care.

Parents are responsible for updating their details as circumstances change.
**FEES:**

*Subject to change – families will receive at least 2 weeks’ notice of changes to fees*

**Before School Care**
- $11.50 per session per child before CCB reduction (Casual $14.00)

**After School Care**
- $22.50 per session per child before CCB reduction (Casual $27.50)

**Student-free Day/ Vacation Care (School Based):**
- $47.50 per session before CCB reduction ($52.50 casual fee)

**Student-free Day / Vacation Care (Excursion/Incursion):**
- $59.50 per session before CCB reduction ($64.50 casual fee)

- **Registration Fee:** Annual fee of $20.00 per family per year.
- **Late Pick up Fees:** $20.00 for each ¼ hour or part thereof, when children are collected after 6:00 pm. This is doubled after the third time each term.
- **Overdue Fees at end of term:** $20.00 will be added as a late payment penalty
- **Non Notification of Absence Fee for After School Care:** $7.50
- **Absences:** Booked sessions will be charged and allowable absences will apply unless 24 hours notice of cancellation has been given. CCB is deducted for up to 42 allowable absence days per financial year per child. If all the 42 days of allowable absences have been used, families must pay full fees for any further absences on booked days without 24 hour notice.
- **Casual Fees:** Casual fees are charged for bookings made on the day for Before School and After School Care. Vacation Care casual fees apply after the stated enrolment period.

**CHILD CARE BENEFIT (CCB): Reduced Fees**

Blackwood OSHC is an approved service for the Government’s Child Care Benefit Scheme. In order to receive Child Care Benefit (CCB), families must check their eligibility with the Department of Human Services (www.humanservices.gov.au) or by phoning Centrelink’s families and parents’ line on 13 61 50 or visit an office located in Centrelink.

Families are provided with an assessment notice detailing the number of children in care and % to be used for fee reductions. Families must provide Blackwood OSHC with the date of births of Children, Centrelink reference numbers of children, date of birth and Centrelink reference number of the parent who is responsible for dealing with CCB. Space is provided on the OSHC enrolment form for this information. CCB cannot be deducted until we have this information. If parents opt to receive CCB at the end of financial year rather than weekly deductions, they must still provide date of births and reference numbers to OSHC.

The OSHC service sends attendance details to DEEWR at the end of each week and DEEWR electronically sends the CCB deductions to our software a few days later. Invoices are printed detailing fees and CCB usually on a Tuesday afternoon. Families must inform human services of any changes to their financial situation as they occur.

**CHILD CARE REBATE (CCR)**

All families eligible for CCB will also be eligible for the Child Care Rebate (CCR). CCR is 50% of out of pocket child care expenses paid directly to families each fortnight/quarter/annually or parents may choose to have CCR deducted from their weekly fees. Some families, due to their combined income, may have a Childcare Benefit of 0.00% but they are still eligible for the 50% childcare rebate.
PAYMENT OF FEES:
The Service invoices Before School Care and After School Care in arrears. Accounts are placed in the family pockets in the main OSHC room, usually every Tuesday or Wednesday. Payments can be made in person by cash, cheque or money order.

Payments can also be made via Internet banking using the following details:
BSB: 105-078   Account Number: 055 549 740 (Quote your child/ren’s name as reference)

If paying in person a receipt will be written immediately. Receipt numbers for Internet payments will be seen on your next invoice. For large amounts of cash or if the OSHC staff are busy (usually 3.15-3.45pm) families can make payments at the school office.

Parents are required to adhere to their Payment Schedule Agreement, as indicated on their enrolment form (ie weekly, fortnightly or in advance). Failure to pay fees may result in details being forwarded to the debt collection agency. It can also result in child/ren being excluded from the Service. Fees must be finalised at the end of each term, otherwise bookings for Vacation Care and the following term may be cancelled and a $20 late fee may be charged to your account. If you are having difficulty paying fees please speak to the Director or School Principal/Deputy Principal.

BOOKINGS AND CANCELLATIONS:
The Service is staffed each session according to the number of children booked to attend; therefore the Service needs to be notified of bookings or cancellation. This can be done personally or by phone: Blackwood Primary OSHC phone number is 8370 2232 (Answering machine available). If you require care that afternoon and your children do not know please inform staff of your child/ren’s classroom number and/or teacher so that we can inform the children to come to After Care. If you get the answering machine please also phone the school on 8278 5355 so that a message can be sent to your child.

Notification should be at least 24 hours prior to booked sessions for cancellation e.g. A booking for After care may be cancelled during the afternoon the day prior to the booked session.

A fee of $5 is charged to families who do not notify the service of an absence at After School Care. This fee was introduced to help remind families to inform OSHC when children who are booked into After School Care will be absent. The OSHC educators often waste valuable time finding the whereabouts of absent children including speaking to teachers, searching the school grounds and making phone calls. This is done during our busiest time of the day when the children are arriving and having afternoon tea and the educators are organising activities. This additional fee should remind families to call or visit OSHC when children will be absent.

Please see Vacation Care forms for booking and cancellation procedures for the Vacation Care service.

Allowable Absences
Blackwood OSHC requires 24 hours notice of cancellation of a booking, for fees to be cancelled; otherwise the booking is classified as an allowable absence. Fees will be charged for a booked place where insufficient notice is given. Once the child has had 42 days allowable absences (where CCB has been deducted for absent bookings) within a financial year, full fees will apply for further absences, until the commencement of the next financial year.

For further clarification of bookings and cancellations please speak to staff.
PROGRAMS:
Blackwood Primary Outside School Hours Care provides a program that is developmentally appropriate to the leisure needs of the children attending the service considering each child's social, physical, emotional and intellectual potential. Children will be actively involved in program planning, implementation and evaluation processes.

Term and weekly programs are displayed at the entrance of the OSHC room for children, families and educators to view. The term program is a guide only as many spontaneous activities occur on a daily basis depending on the interests and ideas of the children. Families, children and educators are encouraged to assist with program planning by completing feedback forms each term and using the suggestion box located on the sign in/out table.

Activities include art/craft, sports and outdoor games, computers, playstation, drama/dress-ups, board games, music, cooking, science, puzzles, reading and construction. Areas are set up for homework when needed, a play corner is set up with different resources each term (such as a shop, office, school) and cushions are provided for relaxation in our lounge area.

Blackwood OSHC program offers an opportunity for active play each day, including a range of sports and games, which all children are encouraged to participate in. The service was able to purchase a wide range of sports equipment because of its participation in the Active After School Sports Program, which was funded by the federal government. The service has also developed links with local sporting groups, so please ask staff for suggestions if your child wishes to pursue a particular sporting interest.

Programs at OSHC are staff organised/child initiated, active/passive, indoor/outdoor, structured/unstructured, to provide a broad range of experiences for the children.

Routines and Rules
An outline of daily routines is displayed on the noticeboard. Whilst some parts of a session are structured (ie roll call, snack times and some activities) most of the session the children have free choice of a wide range of activities, within a safe, supervised environment. Children assist staff to set the rules and procedures of OSHC at the beginning of each year. Most rules and procedures are based around the safety of all children and educators. Children illustrate the rules, which are displayed around the room. Educators regularly discuss the rules and procedures with the children.

Snacks/Meals
Please make sure that any food allergies and special dietary requirements your child has are recorded on the enrolment form and discussed with the Director. When food is provided by families we encourage you to provide nutritious snacks and lunches. Brochures on nutrition and healthy snack suggestions are available at the service.
A nutritious breakfast and afternoon tea is prepared by the OSHC staff each day. The Nutrition Policy is available for parents to view. Blackwood P.S. is a ‘nut’- free school.

Homework
Children may choose to complete homework during before and after school care. Whilst staff can remind and encourage children to do homework it is up to the individual child to complete tasks. A homework box is provided including dictionaries, encyclopaedias and stationery. Please speak to a staff member if your child requires any other items for homework.
POLICIES AND PROCEDURES
Parents and Caregivers are welcome to sight the Service’s Policies and Procedures folder. Your input into the review of these documents would be valued. Following are some policies relevant to families:

SIGN IN/OUT:
Parents/caregivers/authorised people must escort their child/ren into the service in the mornings and sign the attendance records, noting the time of arrival. Parents/caregivers must sign children out when collecting and inform a staff member that they are leaving the service. Ensure the names and phone numbers of all people permitted to collect children are kept up-to-date on the enrolment form and that educators are informed when anyone else is going to collect children.

Health and Safety Policies and Procedures:

1. Meals
   Morning: Breakfast is provided consisting of cereal, toast and fruit. Please inform a staff member if your child requires breakfast.
   Afternoon: A nourishing afternoon tea is provided.
   Vacation Care/School Closure Days: The preparation of snacks may be part of the day's activities. Children need to bring their recess and lunch.
   Menus are displayed at the service in the kitchen area.

2. Administering Medication
   Medication can only be administered if a DECD Medication Authority has been completed by a doctor. (Forms are available at OSHC). Medication must remain in the original container showing name of the child, dosage and expiry date. Families with children who have a medical condition will be given a copy of the service’s medical conditions policy.

3. First Aid / Illness
   Educators will administer basic first aid to your child as required. Ambulance will be called if needed. At least one educator rostered each session will be First Aid/Asthma/Anaphylaxis qualified, however most staff have completed this training. Accident/injury reports will be completed by staff and a note next to the child’s name on the roll will alert families to read and sign the report with an educator. If a child becomes ill whilst at OSHC parents will be contacted and the child will be able to rest in a bean bag in OSHC.

4. Sun Smart
   The Sun Protection policy is to ensure all children and educators are protected from skin damage caused by the sun.
   1. Children and educators will be required to wear a broad brimmed, bucket or legionnaire style hat when outside from 1st September to 30th April.
   2. Children who do not have hats will be asked to play in a shaded area. On some days children without hats may be asked to remain indoors.
   3. To minimize the spread of infection, children will not share hats.
   4. Sunscreen is provided at the service and children will be encouraged to apply it when deemed necessary by educators. If children have sensitive skin families may wish to supply suitable sunscreen for their child/ren.

5. Bushfire Policy
   Blackwood Primary School has a bushfire risk rating of HIGH. Under DECD policy the school will be CLOSED on days when Catastrophic (Code Red) bushfire weather conditions are forecast in the Mount Lofty Ranges Fire Ban District. This closure also applies to the OSHC and Vacation
Care service. Parents will need to make alternative arrangements for their children on forecast catastrophic days.

6. **Nut Allergy Awareness**
Parents/caregivers must not send food to school/OSHC that contains any type of nuts.

7. **Infectious Disease**
If your child is suspected of having an infectious disease you will be contacted to collect your child. Children with infectious diseases will be excluded from the service in accordance with the guidelines set by SA Health. Information is provided on the OSHC noticeboard.

**BEHAVIOUR MANAGEMENT POLICY:**
Blackwood OSHC service is committed to meeting the needs of the children in care in a way that fosters a positive and nurturing environment. The safety of all staff and children are a priority. Children and staff are to be treated respectfully. Within the service environment, staff and children work collaboratively to define consequences for the actions of children who do not respect or consider the safety of others. The service has clear steps for unacceptable behaviour, which are compatible with the school policies and procedures.

The purpose of behaviour management is:
- To ensure the safety and security of the children and staff.
- To promote respect for the rights and feelings of the children and staff.
- To facilitate the smooth running of the Service
- To promote self management on behalf of the child

Children and staff follow the Blackwood Primary School Code of Conduct. OSHC rules are updated annually, or as required, involving the children. The rules are displayed in the OSHC rooms and discussed with the children as required. OSHC staff follow the schools restorative justice procedures.

**Implementation:**

**It is the responsibility of children to:**
- Treat each other and staff fairly and with respect.
- Share resources and facilities.
- Follow directions given by all members of OSHC staff.
- Discuss their differences and problem - solve respectfully.
- Use appropriate language.
- Take care of OSHC property and property of others.
- Attempt to solve issues, seeking assistance from OSHC staff when needed
- Obey OSHC rules and procedures.
- Recognise and accept that there are consequences for inappropriate behaviour.

**It is the responsibility of staff to:**
- Use a co-operative approach to the development of rules, expectations and procedures, with the involvement of children and parents.
- Display, discuss and practice positive rules and procedures.
- Use encouragement, eye contact, nods and smiles to reinforce positive co-operative behaviour.
- Provide opportunities for children to discuss and resolve issues/conflicts.
- Guide children to recognise personal responsibility and self-discipline
- Recognise that a child’s behaviour is affected by a multitude of factors, including age, physical environment, time of day, staff and other children’s actions, family experiences and cultural backgrounds
• Work together with families and teachers to build positive relationships
• Provide an environment with choice of activities, which recognises and promotes success and builds children’s self esteem.
• Work in partnership with parents and school staff in promoting a consistent and positive approach to behaviour management.
• Inform parents of repeated inappropriate behaviour.
• Participate in training to support behaviour management.
• Be fair and consistent with expectations and consequences.

It is the responsibility of the parents/guardians to:
• Inform OSHC staff of changes in children’s situations which may affect behaviour.
• Discuss expectation of the Behaviour Management Policy with their child/ren.
• Participate in the development, implementation and review of the Behavioural Management Policy and Procedures.
• Engage positively with OSHC staff and the Deputy Principal to resolve behaviour issues.
• Meet with the Director/Deputy Principal to help resolve behavioural issues and support the service strategies and consequences.

The behavioural expectations are as follows:
• We respect and care for ourselves, other people and property.
• We work and play safely and cooperatively.
• We follow directions of educators.
• We stay inside the supervised boundaries.

Consequences of inappropriate behaviour:
• **Warning / Reminder** - Children are given a verbal reminder of appropriate behaviour.  
**Reflection Time** - Children are directed to sit away from other children or the activity and reflect on their behaviour. Staff may ask the child to complete a “Reflection Time” sheet.
• **Task** - The child may be asked to complete tasks related to the situation or behaviour, e.g. writing an apology note, packing up equipment.
• **Internal Suspension** - Children’s play is restricted to specific areas and monitored closely. The conditions of internal suspension are discussed with parents/caregivers.
• **Parent Notification/Charts/Contracts** – Staff may notify parents (verbal and/or written) and arrange a meeting to discuss the child’s behaviour and consequences. This may include setting goals and developing a behaviour contract or reward chart to help improve behaviour. E.g. Positive and Negative Choices chart which focuses on children making strong (not weak) choices.
• **External Suspension** – In cases of extreme behaviour or continued inappropriate behaviour, parents/caregivers are contacted to take the child home and the child may not attend for a nominated period of time. A re-entry meeting will be held between the Principal/Assistant Principal, Director and/or Assistant Director, Parent/Caregiver, child and any other appropriate person to negotiate the conditions of the child’s re-entry to the Service.
• **Exclusion** - In the event of ongoing inappropriate behaviour the child will not be permitted to return to the service. The response to inappropriate behaviour depends on the frequency and severity of the behaviour.

**Staff will discuss the child’s behaviour with Parents/Caregiver at every stage of the behaviour management process.** It is understood that the Director has the authority to use personal discretion in managing any incident of inappropriate behaviour. Parents/Caregivers must sign the Enrolment Form section that indicates they have viewed the Behaviour Management Policy and agree to support student behaviour management.
GRIEVANCE PROCEDURE FOR PARENTS/GUARDIANS

Procedure for families lodging a complaint

- Families are requested to not discuss complaints in front of children. An appointment with the director may need to be made.
- Complaints regarding any aspect of the service should be addressed with the director in the first instance.
- In the event that you feel you are unable to discuss your complaint with the director or in the event that discussion with the director proves unsatisfactory, your complaint can be directed to the Deputy Principal.
- In the event that you feel uncomfortable in dealing with a complaint personally, you may nominate an advocate to mediate on your behalf.
- We welcome your feedback and suggestions at all times. These may help us to continuously improve our service. A suggestion box is located in the OSHC office.
- Families have a right to lodge a complaint directly with the Regulatory Authority.

Steps you may choose:
1. Complete a Family Feedback Form at the service and give to the Director or place a note in the suggestion box
2. Discuss grievances and concerns with the Director. (An appointment may be necessary)
3. Write a note/send an email to the Director
   If unresolved:
4. Discuss with or write to the Blackwood Primary School Deputy Principal.
   If unresolved:
5. Write to Blackwood Primary School Governing Council. (Letters must be signed and confidentiality will be respected).
   If unresolved:
6. Contact the DECD District Director Inner South or the Regulatory Authority

Parents are encouraged to continue communicating with Director and Deputy Principal. It may take several attempts to resolve an issue and it is important that the Director is informed if issues have not been solved.

Communication/Promotion

The OSHC Service has regular items in the school newsletter. We also publish our own newsletter each term, which includes contributions from the children. Notices and newsletters are distributed via the family pockets. Notices and messages are also regularly placed at the sign in/out table. Please take the time to read this information.

Family Participation

Parents and caregivers are welcome to spend time at the OSHC Service. If your child is involved in an activity when you arrive please feel free to sit down and watch or assist your child.

If you have a special skill or talent you could share with the children please inform a staff member.

Donations of resources are also most welcome. Consider items that you may have at work that we might find useful at OSHC, such as paper, cardboard, boxes, packages, food items.

Families are welcome to attend the OSHC Management Committee meetings, which are held twice per term. Dates of these meetings are advertised in the school newsletter and at OSHC.

Family Feedback Forms are located on the noticeboard at the sign in/out table. We welcome suggestions, comments and feedback.
Community Information
The service holds community information relevant to families. Brochures are available from OSHC educators. These include information on health, nutrition, community services and recreational events. Information is displayed and also kept in folders at the sign in/out table as well as displays on noticeboards.

OSHC Kids Committee
Children in Years 4-7 may join the OSHC Kids Committee. This committee meets 2-3 times per term during lunch time on Fridays. The committee discusses programming and evaluation, suggests activity ideas, develops items for the newsletter and organises a special fundraiser each year.

Extra-curricular Activities
Children may participate in extra-curricular activities whilst attending the OSHC service. For example, lessons/training conducted on the school grounds such as Karate, music classes, rehearsals, tennis, netball, soccer, football and other sport clinics held throughout the year.

Parents must inform the OSHC Educators in writing of the dates and times of these activities. A form is available at the sign in/out table. When enrolling children into these activities parents must inform the Coaches/supervisors that the children are booked into OSHC and that they must return to OSHC at the conclusion of the session. If the child needs to leave the school grounds (ie to go to the Recreation Centre) parents must organise a responsible person to sign the child out and sign the child in when they escort them back to OSHC.

Children must always report to an OSHC educator after school to have the attendance record signed before going to an activity.

For further information and Enrolment interviews, please contact the OSHC DIRECTOR on 8370 2232.

Please see an OSHC Educator if you wish to view a particular policy or procedure document.